



Food & Beverage Manager

Sports Facilities Management, Gatlinburg, TN

Job Description

Sports Facilities Management (SFM) (www.sportadvisory.com) is the leading resource for those seeking to plan, manage, and optimize sports, recreation, event and entertainment centers. SFM has been engaged to manage the day-to-day operations of Rocky Top Sports World (RTSW).

Rocky Top Sports World is opening June of 2014 in Gatlinburg, Tennessee, at the foothills of the Great Smoky Mountains. The world-class sports complex includes an 86,000 square foot indoor facility holding six (6) basketball or twelve (12) volleyball courts. The indoor facility will also host wrestling, gymnastics, and other indoor competitions. The facility also features seven (7) state-of-the-art outdoor fields for soccer, football, and lacrosse. Rocky Top Sports World is currently interviewing candidates for the full-time Food & Beverage Manager Position. The Food & Beverage Manager will report to the Director of Operations of RTSW.

Primary responsibilities will include, but are not limited to the following:

Concessions:

Make periodic and regular inspections of units to observe quality of food preparation and service; food appearance; and cleanliness and sanitation of production and service areas, equipment and employee appearance.

Coordinate all training activities for kitchen, outdoor seasonal food garden and other production and service employees to include the identification and analysis of training.

Develop recipes and portion specifications in accordance with consumer tastes, nutritional needs, product specifications and budgetary constraints.

Prepare operational reports and budget analyses to make appropriate recommendations.

Scheduling all staff for bar and events

Preparation, set-up and service for all Food & Beverage catered events.

Retail:

Responsible for the day-to-day running of all retail

Develop strategies and identify opportunities to minimize retail costs and maximize retail profit

Manage and motivate the retail team to increase sales and ensure efficiency

Manage stock levels and making key decisions about stock control

Analyze sales figures and forecast future sales

Use information technology to record sales figures, for data analysis and forward planning

Resolve health and safety, legal and security issues

Respond to customer complaints and comments

Organize special promotions, displays and events

Qualification/Requirements:

- TN Food Certification Permit
- Four years of experience in food production, catering, and/or retail
- Ability to operate an oven, deep-fat fryer and other kitchen equipment
- Lifting (up to 50lbs); bending, reaching and grasping
- Standing for extended periods and walking
- Exposure to noise, heat, cold and other elements
- Excellent verbal and written communication skills

Company Description

SFM is the industry's leading sports facility business and management firm. Our dedicated team of professionals includes sports complex design specialists, real estate development experts, sports business consultants, and recreation center professionals who have achieved tremendous success in opening and managing sport and recreation centers around the world. Our clients include private individuals, universities and educational institutions, parks and recreation departments, architect and engineering firms, and publically funded recreation centers. Our services range from strategic planning and feasibility studies, design and construction plan reviews, to sports facility management and turnaround marketing programs.

Please submit resume to <u>careers@sportadvisory.com</u> with Rocky Top Sports World Food and Beverage Manager as the subject line. All submissions should be received no later than March 24, 2014, at 4:00 p.m. EST.